**CLASS TUTORING 2011-2012 and 2012-2013:**

Of the **8,558 appointments** scheduled for tutoring in 2012-2013, **4119 students (48.1%) attended**, 1634 “no-shows” and 443 “no show cancels”. 1296 students canceled in advance and 27 appointments were tutor canceled [2077 (24.3%) of appointments being missed/no-shows; 15.1% of appointments were canceled]. In 2013, CLASS tutors will work to increase attendance at sessions by sending reminder emails, giving verbal reminders during recurring sessions, and using positive strategies to increase participation.

CLASS Tutoring Visits 2011-2013

*All tutoring data is from TutorTrac*